

From: Scott Bergstrom
To: Microsoft ATR
Date: 1/25/02 2:42pm
Subject: Microsoft Settlement

Your Honor,

Those businesses behind the antitrust action against Microsoft are simply second-rate. That they failed to win my allegiance and that of the consuming public is not a product of Microsoft's "vicious business practices" made their products hard to get, but a result of the inferiority of their products. As a former Macintosh user, I switched to Windows when I realized that it was, in my opinion, a better program. The same applies to Microsoft Explorer vs. Netscape Navigator; the former is simply a better product.

I resent immensely the implication that somehow, as a member of the public, I have in any way been duped by Microsoft's practices. To the contrary, they have given me products of tremendous utility at little or no cost. In short, they're guilty of nothing more than doing business well and providing services to the public cheaply.

I'm writing this to you not as a political activist but as someone who believes - strongly - that the courts should not be suckered by second-rate businesses who are not adept enough in their industry to take on honest and fair competition.

Sincerely,

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